



Allstate®

You're in good hands.

Catastrophe Response Vehicles



Allstate has long been at the forefront of catastrophe claim response, and with its National Catastrophe Team creates innovative ways to reach policyholders after disasters strike. To enhance Allstate's response in assisting policyholders in need, the National Catastrophe Team deploys Catastrophe Response Vehicles (CRV) in the aftermath of catastrophes to find Allstate customers. The CRV allows us to go to the customer in their community, as they are designed to easily maneuver city streets after severe

catastrophes (i.e. tornado, wildfire, and hurricane) cause widespread and significant damage to homes and automobiles. In these areas the CRV allows Allstate to reach customers quickly, help them file claims and begin the rebuilding process.

- A fleet of 10 small, agile Allstate branded catastrophe response vehicles
- CRVs are positioned in the highest catastrophe prone areas so they can respond rapidly and support the customer
- Interiors designed for claim handling functionality
- Network connectivity
 - Satellite connectivity and satellite phones
 - Hardwired data ports for laptops
 - Wi-Fi connectivity for additional laptops
 - Network printer/fax/copier
 - Onboard generators

Catastrophe Response Vehicles have been used to assist policy holders since 2012.

(For more information on the Allstate National Catastrophe Team, including its Mobile Claim Centers, please contact the Allstate Media Team at (847) 402-5600 or MediaTeam@allstate.com)